# Yura Jang

## WORK EXPERIENCE

### UX Strategist Intern HOL Experiences, Remote

- Conducted macro and micro-level analyses in the Built Environment industry, guiding stakeholders and providing strategic direction with a focus on civil engineering for precise project planning.
- Summarized interview transcripts from 60 construction professionals and consultants by identifying keywords, enhancing data analysis and facilitating prompt decision-making for the project manager.

### UX Designer Xpleat, S. Korea

Apr. 2022 - Feb. 2023

Jun. 2023 - Nov. 2023

- Recruited 100% of interview participants through targeted outreach on community websites and mobile apps, resulting in cost and time savings for the company.
- Led the creation of high-fidelity wireframes for events and community boards, meticulously defining functionalities and fostering seamless collaboration between team members and developers, resulting in a significantly streamlined development process.
- Propelled the development of core features by analyzing data on the current pet industry landscape and related services, contributing insightful proposals for service enhancement.

Stylist Levi Strauss & Co., Canada

Nov. 2018 - Jun. 2020

- Utilized data-driven customer segmentation and targeted sales strategies to boost daily sales and customer satisfaction, resulting in a 3% increase in daily revenue.
- Elevated brand aesthetics and achieved a full sell-out of previously underperforming clothing by winning a workplace stylist contest and securing prominent store placement.

### Public Relations Intern Kongju University, S. Korea Jul. 2016 - Feb. 2017

- Optimized survey collection methods for the Buddy Program, increasing response rates from 40% to 87%, thereby enhancing the efficiency of data collection and overall program operations.
- Provided timely updates on insurance information to international students residing in Korea, enhancing their safety and strengthening external relations.

### **EDUCATION**

### **Diploma in Fashion Management**

George Brown College, Canada

### **Bachelors of Economics**

Kongju University, S. Korea

Jan. 2018 - Aug. 2019

Mar. 2011 - Aug. 2017

# CONTACT

- Ø yurajang402@gmail.com
- Open to relocation
- ☐ https://yuraj.site

### CERTIFICATE

### **Design Trend Research** KIDP May. 2024

#### Design Business Planning KIDP Mar. 2024

# Service Design Insight

KIDP Aug. 2022 - Sep. 2022

### UX Design Methodologies And Practice

KIDP Jul. 2022

# TOOLS

